



Azelis CEE Quality Policy

Azelis Quality Policy Poland, Central Europe, Russia, Ukraine, which was created by its senior management, inherits the core values developed by the Azelis Group to claim itself as the world leader in the distribution of specialty chemicals.

Indeed, the group believes that the sustainability of such ambitions can only fit into a structured development policy when management seeks to continually increase the effectiveness of a quality management system in which human elements are at the forefront.

Our goal is not just to meet the expectations of buyers and suppliers, but to overcome them. For us, customer satisfaction determines our daily activities. To retain customers and get new ones, we prefer a more thoughtful approach to their markets and applications to support them in their operations. We strive to provide our customers with products and services that meet or exceed their expectations of quality, on-time delivery and value.

The top priorities for the group, and therefore for our region:

1. Maintaining and continual improvement of QMS (update and improvement of procedures and processes).
2. Systematic work in the system to enter non-conformities and monthly follow up of opened claims.
3. Maintain regulatory conformity of distributed products.

In order to better meet the customers' needs and therefore have a useful continual improvement, Azelis Poland, Central Europe, Russia, Ukraine establishes and reviews its quality objectives department by department, based on the group priorities.

In addition to these quality objectives, Azelis Poland, Central Europe, Russia, Ukraine commits for many years to a voluntary and responsible action in the management of environmental and human risks regarding chemical products by respecting a Responsible Care assumptions settled by ICCTA, the International Council of Chemical Trade Associations.

We want now to go further by implementing Azelis group CSR strategy which is concentrates on the complete picture, such as our company values, ethical behaviour, human rights, environment, and fair operating practices. We are committed to maintain the highest human, environmental and ethical values for us, our customers, partners, local communities, industry bodies, authorities and/or regulators.